Angle

Health Insurance for the Modern Employee.

ANGLE HEALTH ENROLLMENT GUIDE

Find a Doctor or Facility

Find a Provider

Download Our Angle Health App

Download on the App Store

GET IT ON Google Play

Angle

Find what you need—fast.

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Call Us
(855) 937-1855, Monday-Friday
7 AM – 5 PM (MST)

Email Us
hi@anglehealth.com



A New Angle

We're delivering a new angle on health insurance—one that doesn't involve a complex maze of barriers around accessing the care you need. With Angle Health, you'll get a modern, tech-enabled plan that puts member support first. You won't be left to figure out your coverage alone.

Angle

Our Vision

Angle Health was born out of the frustration with the status quo; we are personally motivated to reimagine the health insurance experience. **Every day, we seek to bring transparency, simplicity, and humanity to healthcare so people can live their best lives.**

Our Team

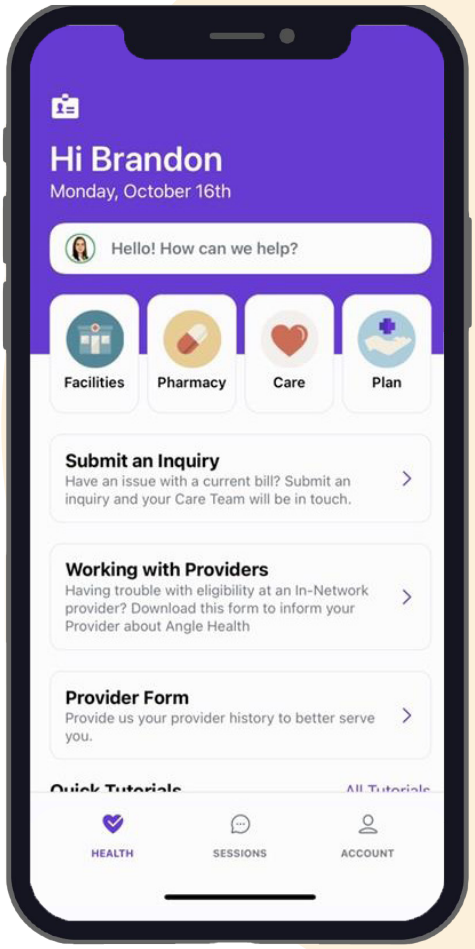
You have priority access to our dedicated healthcare professionals who can offer guidance every step of the way. That means no more confusion – you've got a team on the inside to eliminate the headache of navigating the healthcare system.

What does that actually mean?

You get a personalized app that offers a custom experience grounded in ease of use & better access to care. This includes information about the ins and outs of your plan in a language that is easy to understand, as well as details regarding your nearest healthcare facilities, coverage for prescription drugs and care, and more.

You also have access to direct 1:1 chat with dedicated Angle care team members who can provide single touchpoint solutions- with an actual human on the other end. Email & phone support are also available so you can connect with us based on your preference, and get the answers you need fast!

You get to connect with real humans who know how to resolve your questions effectively – and quickly.



Access+ Program

Enhanced, personalized care that best fits your needs.



Welcome to Access+

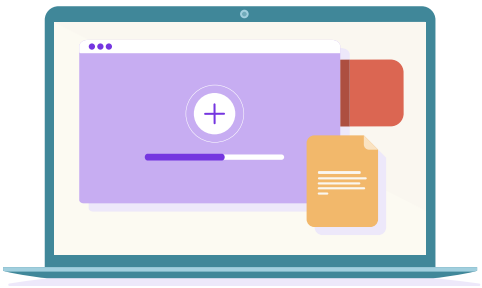
Improve your health while reducing your out-of-pocket healthcare expenses with the benefits of our free program, Access+.

How It Works

Once you're enrolled in the Angle Health benefits platform, you will automatically be directed to programs specific to your care needs.

You Decide

Members who qualify for Access+ benefits may receive a call from the Angle team. The goal of the call is to complete a health survey that will better personalize your benefits experience. **We will enroll you in the program only if you opt-in, and if you have a Qualifying Life Event (QLE) you can opt-out of Access+.**



What to Expect

Additional programs may be unlocked upon completion of the health profile. You may qualify for coverage tailored to your needs and assistance solutions that help with high-cost medications and conditions.

These programs provide:

Support
Assistance from the Access+ team and quarterly check-ins on program satisfaction and experience

Resources
A growing library of relevant and impactful programs – at no cost to you

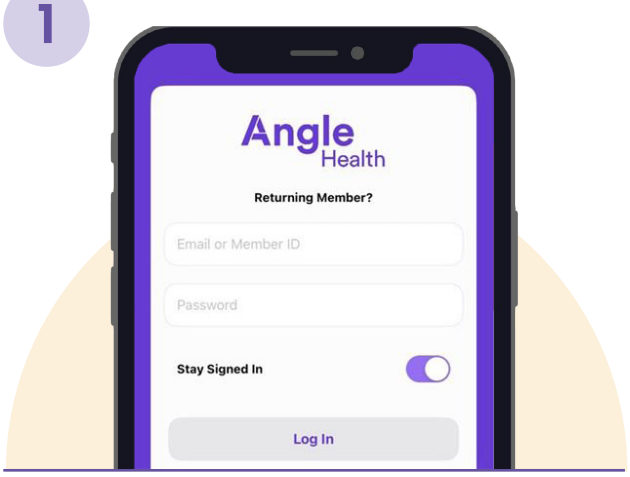
Easy Enrollment
We're here to assist you every step of the way

Discover health benefits that meet your needs.

We're dedicated to making healthcare more accessible, affordable, and effective for you. **If you have any questions about Access+, contact us at** advocacy@anglehealth.com

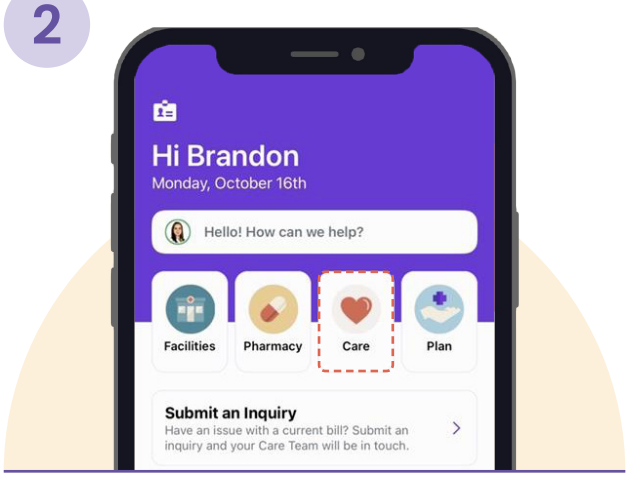
Using Your Angle Health App to Find a Provider

1



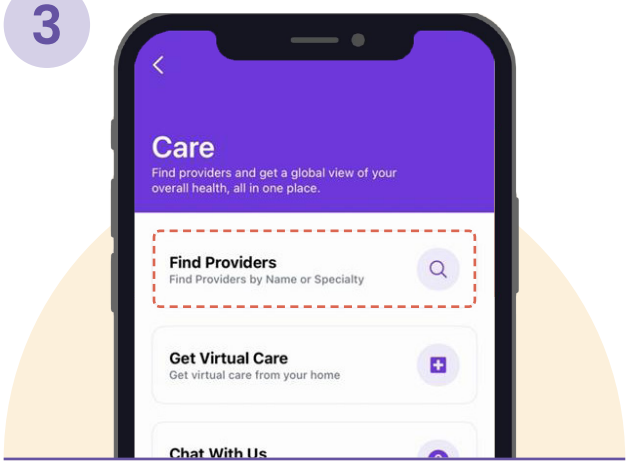
Open your Angle Health app and log in.

2



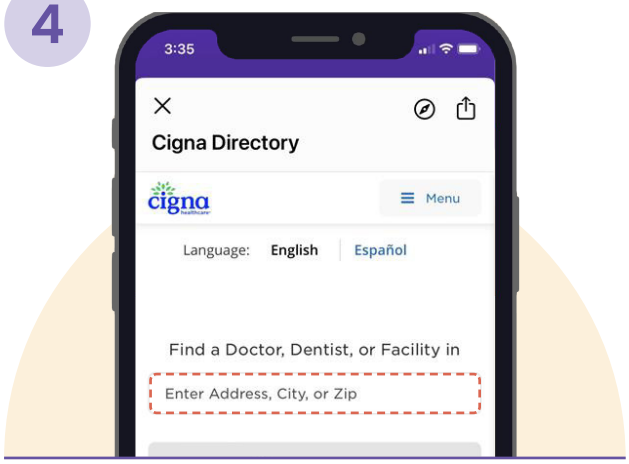
Select **Care** from the tiles across the top of your screen.

3



Under Care, select **Find Providers**.

4



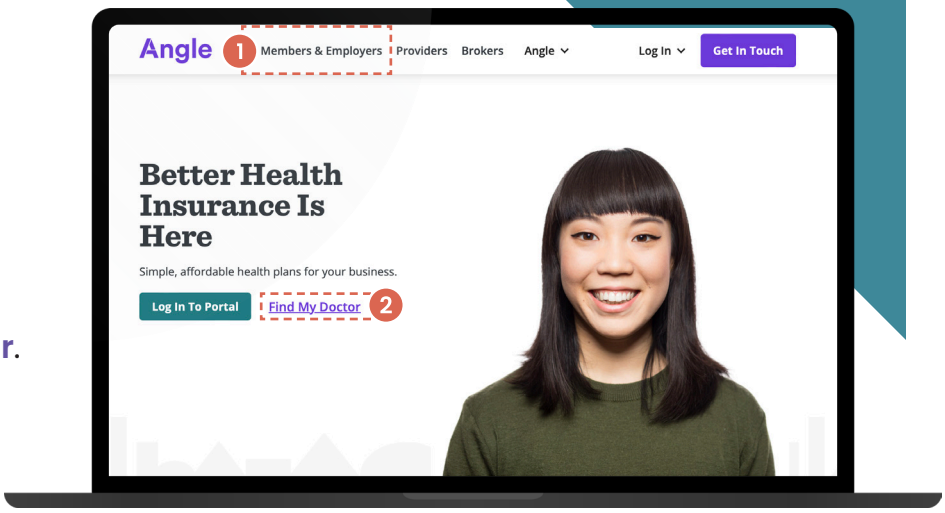
Use the search feature to locate providers and facilities included in your network based on your zip code.

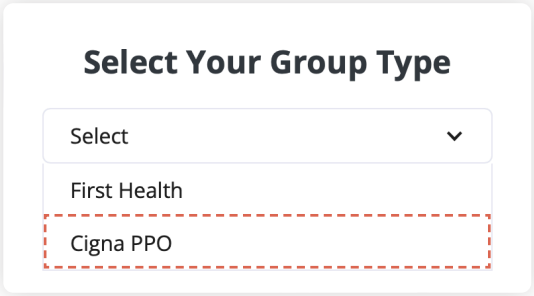
Cigna Healthcare

Four Easy Steps to Find a Provider with Angle Health

1 Visit anglehealth.com and click on **Members & Employers** on the top left navigation bar.

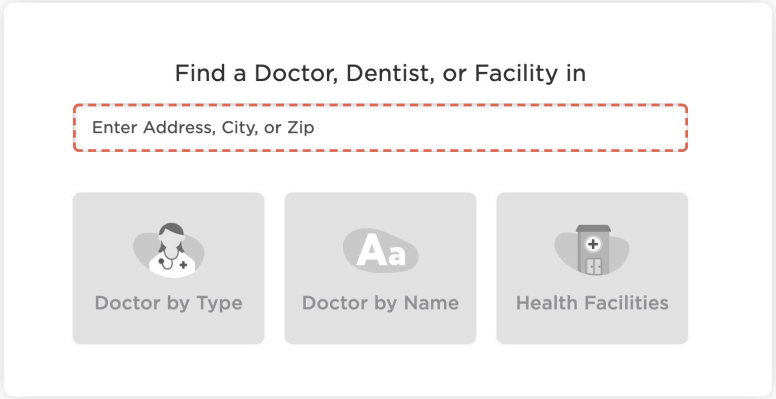
2 Click on the purple hyperlink **Find My Doctor**.





3 On the Network Directory page, select **Cigna PPO** in the Your Group Type drop-down.

4 Use the search feature to locate providers and facilities included in your network based on your zip code.





Make the most of Your PPO Plan.

Through your PPO health plan, you have access to a network of participating medical providers, hospitals, and clinics.

Understanding Your Network

Providers and facilities who have contracted with the plan are considered "in-network." All visits to an emergency room are considered to be "in-network." Providers and facilities who have not contracted with the plan are "out-of-network."

You are not required to choose a Primary Care Physician or have a referral for specialty providers.

Scan QR Code
to Check Out the Provider Search Tool

Increased Flexibility

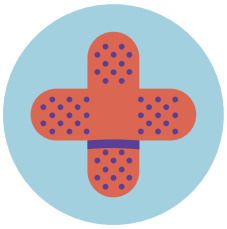
Angle's PPO does not require the use of in-network providers; however, visiting an out-of-network provider will likely result in additional cost sharing for you.

PPO networks allow you to have the most flexibility in accessing any providers as you see fit.

Finding or Changing your Provider

Not sure if your provider is in network? Check out the provider search tool: **anglehealth.com/network-directories**. As always, we encourage you to reach out to our Care Team if you are looking for a new provider or have any questions.

HealthEquity



HSA SERVICES

Angle Health + Health Equity

We understand that increased flexibility for out-of-pocket expenses is hugely important to you and your family. We're proud to partner with HealthEquity to deliver HSA Services to you.

A Health Savings Account is an account that can be set up you or your employer, allowing for pre-tax contributions for qualified medical expenses. Your employer contributes $0 every year, and you can contribute up to $0 every year. This account is yours, and you do not have to use your employer's preferred bank.

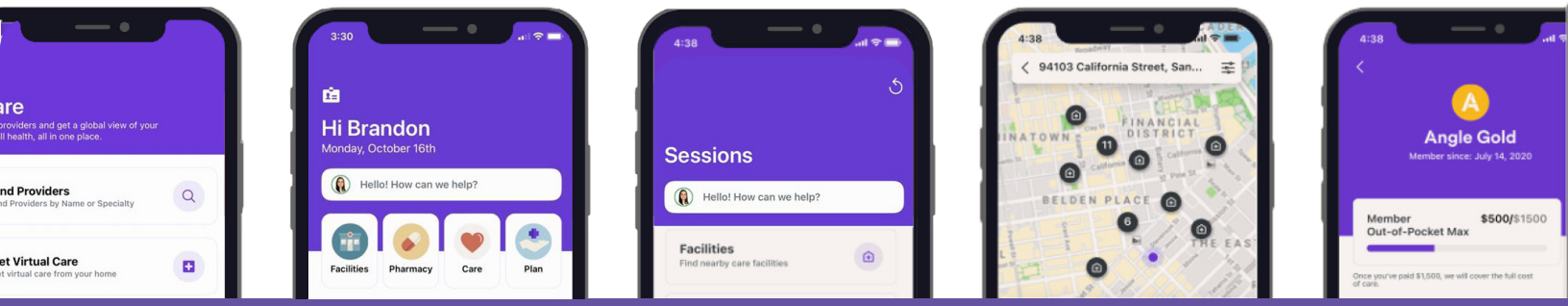
Members who choose HealthEquity have access to their own HealthEquity portal where they can manage their individual or family accounts, investments, and claims.

Not only do you save by using pre-tax dollars, but this account is specifically set aside to cover those additional medical expenses like drug prescriptions, chiropractic treatment, flu shots, and surgery. For a full list of qualified medical expenses, visit healthequity.com/hsa-qme.

This benefit is automatically offered to you, but you can choose to opt-out if you would like.



The Angle Health Mobile App



With the Angle Health App, members have access to resources and real-time chat with Angle's care team in addition to many self-serve features right at your fingertips.

Customer Care Services

Your dedicated member care team is always just a chat away. Members can conveniently access our friendly (human) support team through the app or web browser. Healthcare is complicated, but our team is here to help you on your journey.

Angle is proud to partner with virtual healthcare provider, Doctor on Demand*, to provide convenient and accessible healthcare options to our members. Doctor on Demand allows you to schedule an appointment with a provider in minutes directly from the app or member portal. See page 19 to learn more about Doctor on Demand.

*Most health plans offer $0 cost share for visits.

Find Providers and Facilities

Searching for doctors and facilities is easy from the home screen in your app or browser, simply click on **Facilities** to see the map view of in-network facilities near your location. Click on the upper right filter to search for specific facilities.

Access Your Plan Information

Forgot your physical ID Card at home? Don't sweat it. You can access your digital ID card via the mobile app and share with your provider's office. Use our app for common health plan questions, like deductible spend, insurance ID cards, how the plan pays for specific benefits, and much more!

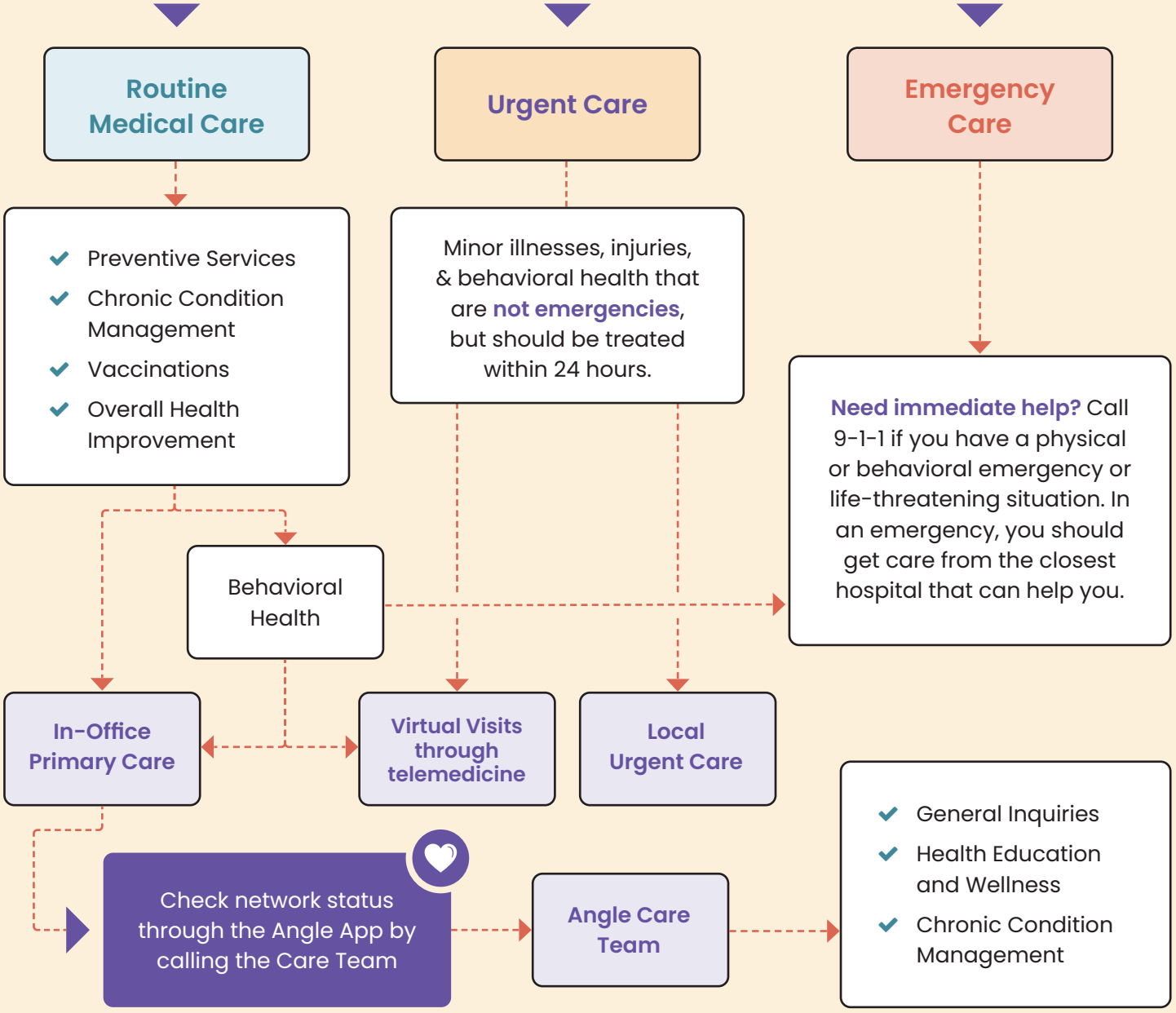
Download Our Mobile App

Download on the App Store

GET IT ON Google Play

ACCESSING CARE:
Know Where To Go

With so many options for health care services. It can be confusing to understand where you should go for care when you need it. There's big differences between a visit to the emergency room and your primary care provider.



Preventive Care

All health plans cover preventive care* at 100% — that means no copay, coinsurance, or deductible.

Preventive Care, Lab Work, Examinations & Counseling

Under the Patient Protection and Affordable Care Act (PPACA), specific services, medications, and immunizations categorized as "preventive care" are fully covered. Regular preventive care not only helps maintain your health but also detects potential issues early, leading to better health outcomes and potentially reducing the need for more costly treatments down the road. These services are regularly reviewed and updated. To see which preventive services are current, visit your member portal or reach out to our dedicated care team.

Contraception & Breastfeeding Supplies & Support

Most contraceptives for women are covered by your pharmacy benefits as a preventive service, so are breastfeeding supplies and lactation counseling.

*Preventive care means items or services rated A or B in the United States Preventive Services Task Force, Recommendations of the Centers for Disease Control's Advisory Committee on Immunization Practices, and the Human Resources Services Adminisration's womens' health preventive care guidelines and pediatric Bright Futures project guidelines, as outlined by the Affordable Care Act.

Keeping Healthcare Cost Low

1. **Stay Up to Date on Your Preventive Care** — Check your Plan Documents to confirm what preventive care services are recommended and covered for you and your family.
2. **Get Care in the Right Place** — Scheduling your appointments with a provider who is in your plan's network to reduce costs.
3. **Regular Primary Care** — Seeing a Primary Care Provider regularly to stay ahead of health problems can help you be healthier and save on healthcare costs.

More Tools for Good Health

Angle Health Member Portal — Log into your account at **www.anglehealth.com/network-directories** to search for a Primary Care Provider.

Angle Health Care Team — Your dedicated member care team is always just a chat away to ease the burden of care coordination.

Doctor on Demand by Included Health offers Urgent Care visits and Behavioral Health visits using the convenience of telemedicine. You can schedule your telemedicine appointment with an urgent care provider or therapist seven (7) days a week, 24 hours a day.

Your Prescription Benefit Plan through AngleRx

AngleRx is a member centric Pharmacy Benefit Administrator that offers access to pharmacies in your local community , specialty pharmacies, and mail order. We offer tools to assist you in managing and navigating your prescription benefit.

Member Services

Please review your ID card for our logo, or verify with your employer that you are covered by AngleRx for you pharmacy benefit plan.

Mail Delivery and Specialty Programs

Save time by getting your maintenance and specialty prescriptions conveniently delivered to your home, doctor's office, or anywhere you choose. Mail Delivery enables you to receive medications through the mail, as well as provides refill reminders and many other services.

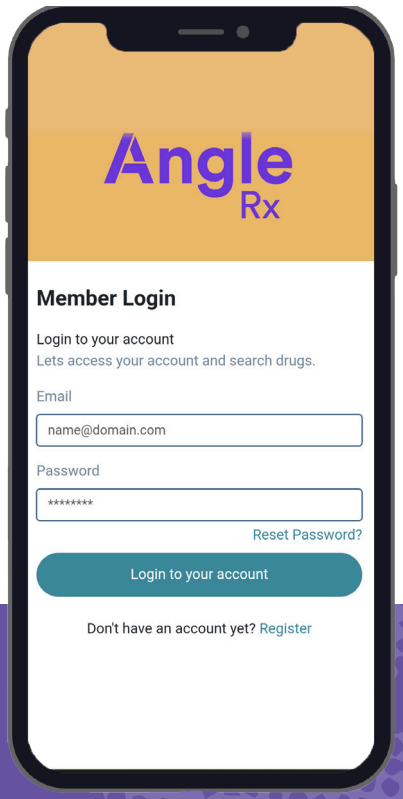
Personal Member Web Portal

Included in your pharmacy benefit is free access to a private and secure website. You'll be able to compare prescription drug prices, map your way to the nearest network pharmacy, track your family's drug spend, organize your health history, and much more! Go to rx.anglehealth.com and click the **Member Portal** button on our home page to access your member information now.

Good Health Is in The Palm of Your Hands

Download the free AngleRx mobile app to easily access information and tools to help maximize your pharmacy benefits. Use your smart phone to find a nearby pharmacy, compare medication prices, review information, and more!

Search the App Store or Google Play for AngleRx Member Portal



Download on the App Store

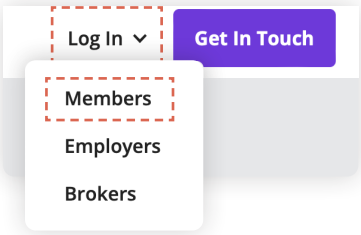
GET IT ON Google Play

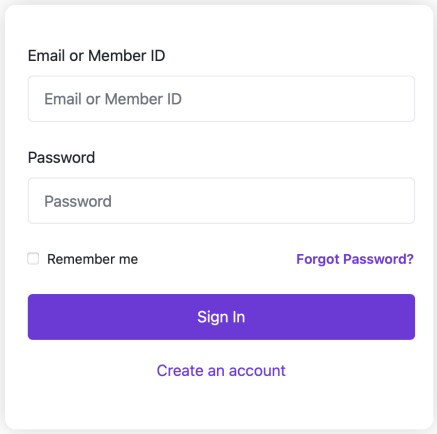
Member Services Support Center

We are here to assist plan members day and night! We are available to our members 24 hours a day, 7 days a week. Please contact us at (945) 224-0872 for any questions regarding your pharmacy benefits.

Learn More about Your Pharmacy Benefits

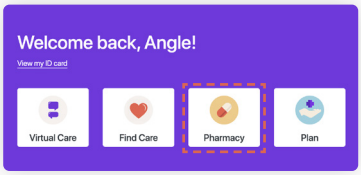
1 Visit anglehealth.com and click **Log In** from the top right navigation bar. Choose **Members** from the drop down.



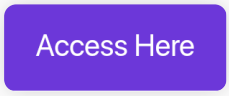


2 Log In with your email or Member ID and password.

3 Select **Pharmacy** from the tiles.



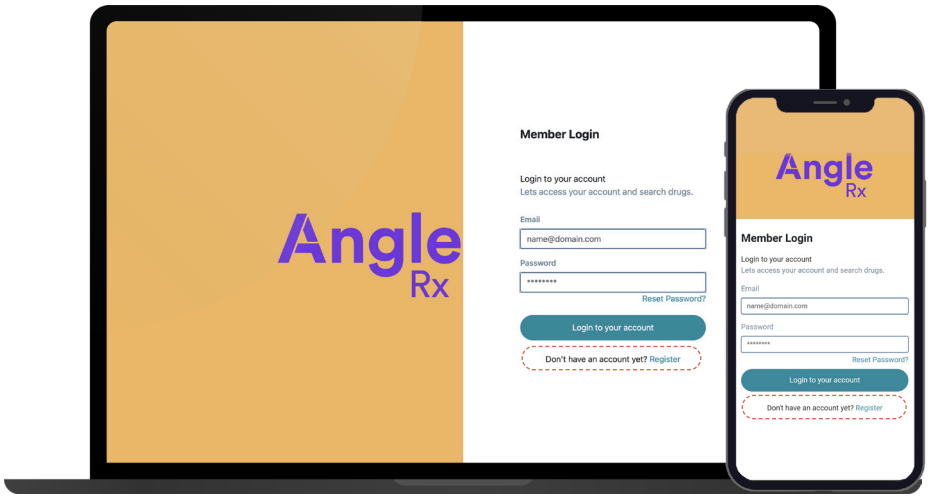
4 Select the **Access Here** button.



5 Log in to the AngleRx site with your email and password. If you don't have an account, click **Register** where it says, **Don't have an account yet?** at the bottom of the page.

6 Create your new account by entering your information. Then click **Activate Account**.

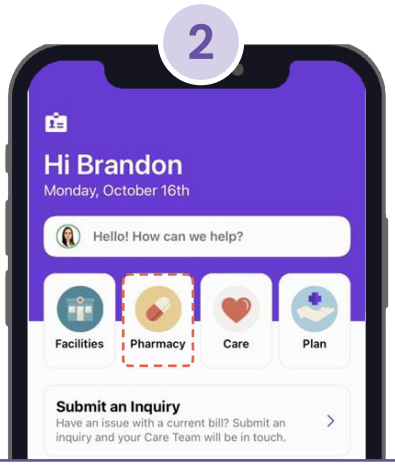
7 After registration, you'll receive a confirmation email. If it's not in your inbox, check your spam folder.



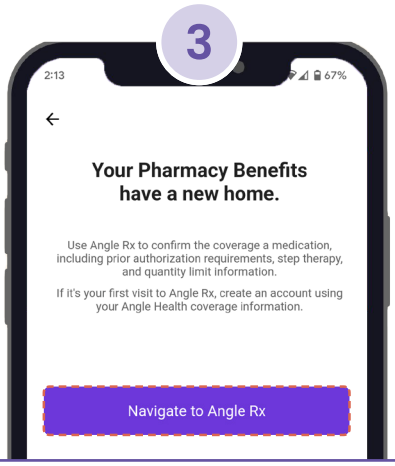
Learn More about Your Pharmacy Benefits



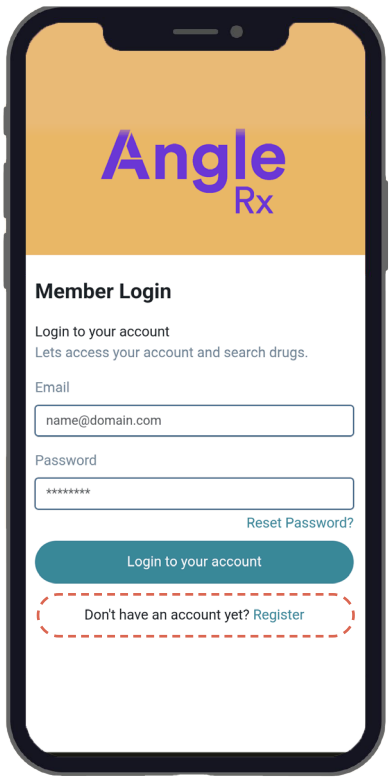
Open your Angle Mobile Health App and log in.



Select **Pharmacy** from the tiles across the top.



Click **Navigate to Angle Rx**.



4 Log in to the AngleRx site with your email and password. If you don't have an account, click **Register** where it says, **Don't have an account yet?** at the bottom of the page.

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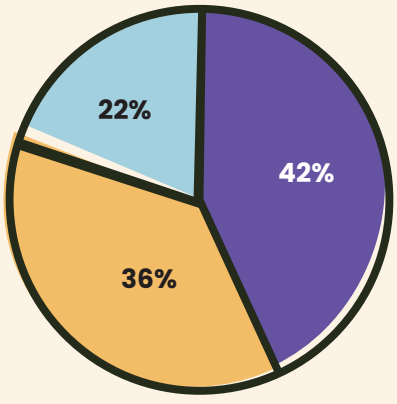
6 After registration, you'll receive a confirmation email. If it's not in your inbox, check your spam folder.

Access+ Rx Assistance



What Can Members Expect

1. Member obtains high-cost prescription or refill from the doctor.
2. **Call/Email Access+ Rx Assistance**
   Monday - Friday, 7 am - 5 pm MT
   855-264-2383
   advocacy@anglehealth.com
3. Engage with Access+ Rx Assistance. Provide member information, prescription information, and doctor information.
4. Access+ Rx Assistance coordinates on member's behalf. Completed paperwork and documentation may be required for certain programs.
5. Access+ Rx Assistance responds to member with outcomes and results.



See How the Savings Break Down

Here's how Access+ achieves savings:

Prescription Assistance

Members can get free or discounted medications with prescription assistance programs from pharmaceutical companies.

Coupons & Copay Cards

These programs are known as copay savings programs, copay coupons, or copay assistance cards. These manufacturer copay cards from drug companies help patients afford expensive medications by reducing the out-of-pocket costs.

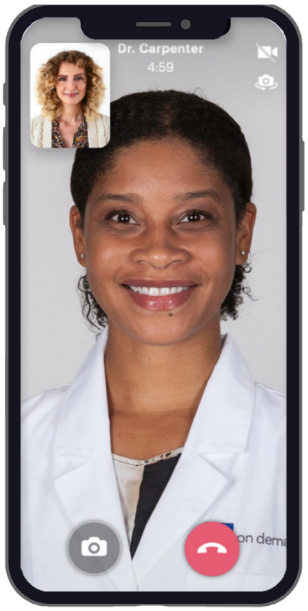
International Sourcing

An international pharmacy will get a prescription from the member's doctor and mail the medication to the member at $0 cost. This saves the plan a lot of money with no expense for the member.

dr. on demand by Included Health

DOCTOR ON DEMAND

Ready to Get 24/7 Virtual Care?



Angle is proud to support our members with convenient and accessible healthcare options. Access board certified physicians, psychiatrists, psychologists, and psychotherapists, anytime and anywhere with Doctor On Demand (DOD) Total Virtual Care. As an Angle Health plan member, you can access your favorite DOD provider right from your smartphone, tablet, or computer - directly from the Angle app or portal.

Doctor On Demand Services Available to Angle Members

Everyday & Urgent Care	Behavioral Health
• 24/7 medical care - on demand or by appointment • New & refill prescription orders • Lab test orders, results interpretation, consultation, and escalation • COVID-19 screening, assessment, and testing referral	• 24/7 medical care - on demand or by appointment • Psychiatry visit including medication management • Therapy visits: psychologist or master level therapist

What Doctor On Demand Practitioners Treat

Everyday & Urgent Care		Behavioral Health
• Cold & Flu • Sinus Infections • Bronchitis and Pneumonia • Urinary Tract Infections • Vomiting and Diarrhea • Conjunctivitis • Vaginal and Yeast Infections • Cellulitis and Skin Conditions	• Women's Health • Men's Health • Lab & Screenings • Allergies • Asthma • High Cholesterol • High Blood Pressure • Weight Management	• Anxiety and Depression • Stress • Postpartum Depression • Trauma and loss • Post Traumatic Stress Disorder • Behavioral Therapy • Social Anxiety • Insomnia

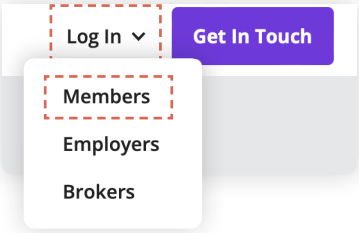
Telemedicine services from designated providers are covered in full. Members who are enrolled in a qualified high deductible health plan will pay a fare market rate for these services until they meet their deductible.

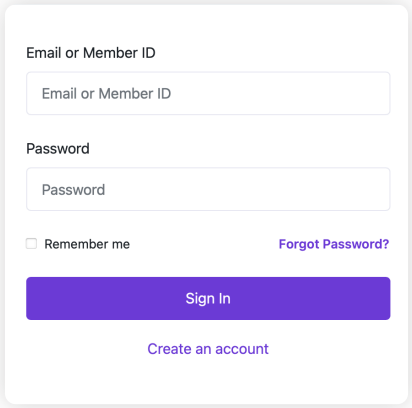
How to Use Doctor on Demand

As an Angle Health member, you have access to Doctor on Demand. See a provider or a therapist right on your phone - 24/7. No waiting rooms, no traffic, no child care necessary. Get care around the clock, in your pajamas in as little as 5 minutes.

Get Virtual Care from the Angle Health website

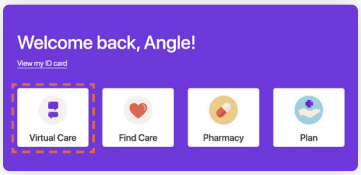
1 Visit anglehealth.com and click **Log In** from the top right navigation bar. Choose **Members** from the drop down.





2 Log In with your email or Member ID and password.

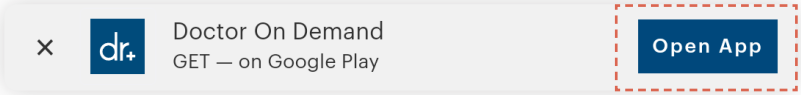
3 Select **Virtual Care** from the tiles.



4 Select the **Get Virtual Care** button.



5 Click **Open App** in the bar across the top of the screen.

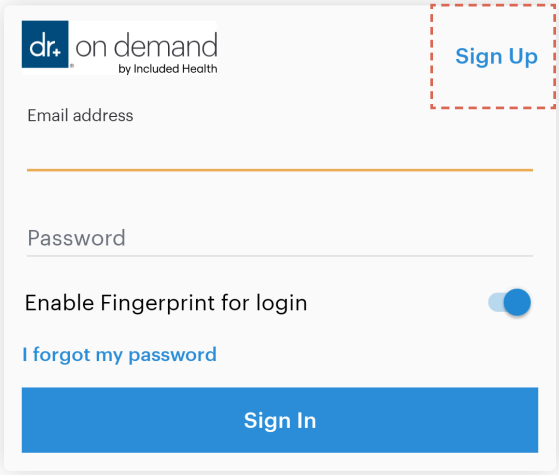


6 To get the app, select either **Download on the App Store** or **Get it on Google Play** based on which mobile device you use.

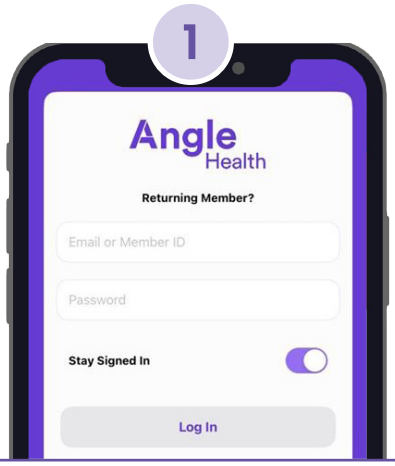


7 Once the app downloads, open the app and click **Sign Up** in the upper right corner. If you already have an account, log in with your existing account information.

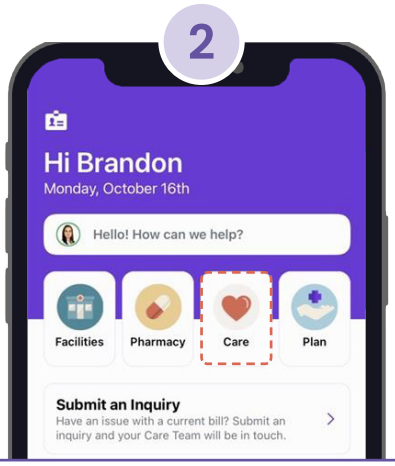
8 You will be guided with prompts to enter your information and set up an account. **You will need your Angle credentials in order to sign up.**



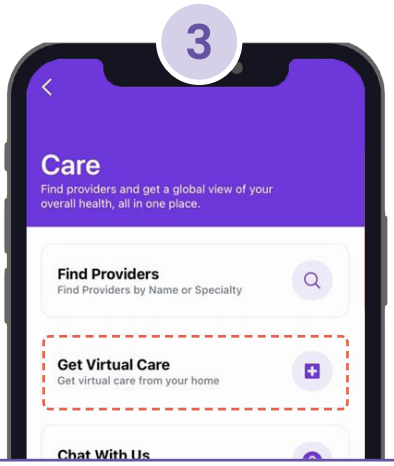
Get Virtual Care from the Angle Health app



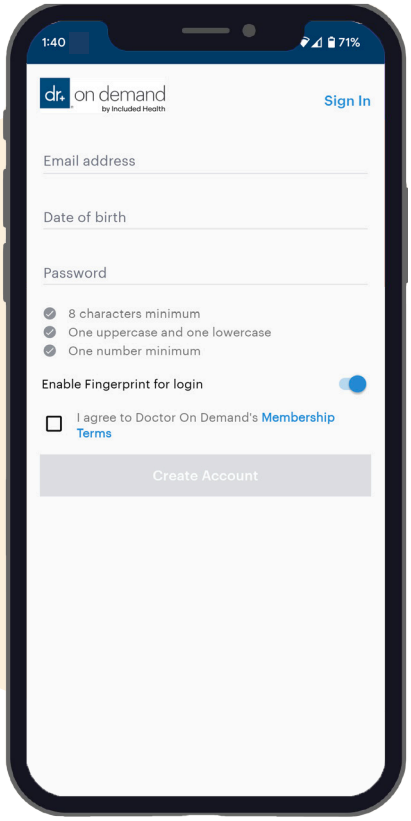
Open your Angle Mobile Health App and log in.



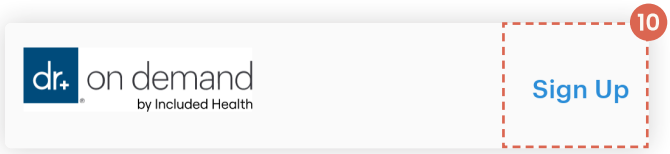
Select **Care** from the tiles across the top.



Select the **Get Virtual Care** button.



4 Log in if you have an existing account or click **Sign up** and enter your email address to begin the process of setting up your account.



5

Start or Book a visit.

Use the app to see a doctor in as little as 5 minutes, or schedule a visit with a therapist. It's that easy!

Get in Touch.

Angle Health Support
(855) 937-1855
careteam@anglehealth.com

Member Advocacy & Access+
(855) 264-2383
advocacy@anglehealth.com

Doctor On Demand
(800) 997-6196

Angle Rx Member Services Support Center
(945) 224-0872



Angle

Notes

This is the Beginning of Something Great.



You will receive a welcome email after onboarding where you can download the app and chat with the care team.
Download the Angle App to chat with our Care Team, or reach out by phone Monday-Friday from 6 AM – 5 PM (MST) at (855) 937-1855.

We look forward to caring for you!

Angle